



BASIC MEDIATION SKILLS TRAINING 2019

Part I: September 21 & 22

Part II: September 28 & 29

PART I: 16 hours (9:00 AM—5:00 PM each day)

Part I Mediation skills development with a focus on using a facilitative, non-directive, interest-based approach within a community model: e.g., listening skills in mediation, working with a co-mediator, confidentiality, reframing, dealing with strong emotions and biases, positional vs. interest-based problem-solving, finding common ground, agreement writing, and debriefing with co-mediator.

RECOURSE staff and volunteers create a highly experiential, open environment with lots of feedback. Part I is a pre-requisite to Part II. However, participation in Part I may be waived based on verification of equivalent prior training and experience.

PART II: 16 hours (9:00 AM—5:00 PM each day)

Part II Reviews the community mediation model. Role-playing continues for the remainder of the weekend. All participants will role-play complete mediations on the final day. Participants who complete the training will receive a certificate from RECOURSE Mediation Services.

COST

\$400 (includes training manual and refreshments)

LOCATION

2455 Bennett Valley Rd, #B107
Santa Rosa, California 95404

Instructor: Cate Griffiths

Cate Griffiths is the former Executive Director of RECOURSE Mediation Services, where she continues teaching basic mediation skills. She has mediated more than 750 cases since 2004 including litigated civil cases; landlord-tenant and eviction matters; restorative justice victim-offender cases with juveniles; workplace; family law; and elder care cases. Cate has been recognized by community-based organizations for her work in promoting mediation and consensus building processes in the community.

Mediation training can give you the skills for better resolving conflicts in every area of your life.

Develop skills for listening, understanding interests, identifying common ground and dealing with strong emotion.

VOLUNTEER OPPORTUNITIES AVAILABLE

Call (707) 525-8545 for more information

RECOURSE Mediation Services
2455 Bennett Valley Rd., Suite B107
Santa Rosa, CA 95404
(707) 525-8545 • recourseofficestaff@gmail.com



2019 TRAINING DATES: September 21 & 22 and 28 and 29

PARTICIPANT INFORMATION

Name _____ Date _____

Street Address _____

City _____ Zip _____

Phone Day () _____ Evening () _____

Fax () _____ Email _____

Age (optional) _____

Occupation/Profession _____ Languages you speak fluently _____

Why do you want to take mediation training?

Have you had other mediation/conflict resolution training? Yes _____ No _____

If yes, please indicate year, number of hours, type of training, training organization or individual.

Are you interested in volunteering with RECOURSE? Yes _____ No _____

Payment

_____ My check payable to RECOURSE Mediation Services for \$400 is enclosed

_____ My payment has been made through the website using PayPal as "Donation."

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